

PREMIUM TILE AND STONE CARE & MAINTENANCE

1. Identify stone and its sensitivities: acid, porosity, minerals, and scratches.
2. Minimize abrasions and scratches by adhering to the following recommendations:
 - Place entry mats at all entries
 - Dust with a non-treated dust mop
 - Sweep with a soft bristled broom
 - Use hard surface tools only with soft hard-surface attachments, i.e. when vacuuming.
3. Wipe up spills quickly, use coasters and trivets or hot pads.
4. Use only neutral stone cleaners meant for natural stone and porcelains.
5. Leave surfaces free of residue: rinse shower walls, countertops, and, whenever possible, floors.
6. Minimize the usage of high alkaline cleaners - these may dull stone surfaces.

SURFACE ART AND THE ENVIRONMENT

Your choice of Surface Art Porcelain Tile is one of the friendliest flooring choices you can make for your home. It is also one of the greenest because it is made from all-natural materials in state-of-the-art manufacturing facilities. Our Porcelain Tile is made from clays and feldspars that are natural products and occur in abundance throughout the world. We do not use manufactured petroleum or wood-based products with our Porcelain Tile.

Porcelain Tile can last longer than the house in which it was installed. In fact, Porcelain Tile will outlast every other flooring option. Just as important: because you won't need to replace it in 7 years, you won't be polluting the landfills. When you do decide to replace it, new tile is still a natural product from the earth.

Does Surface Art Recycle in the production and distribution processes?

All of our factories use the latest recycling methods in the production of the tiles. They all recycle the water and use

the latest technologies to maximize energy production and efficiency. Many of our tiles are made with recycled products in the body. Others are made with by-products from other tiles made at the facility. Broken tiles are ground and used to make new tiles.



At the Surface Art distribution center, broken tile is recycled and used later in roadbeds. We recycle all of our plastics, wood, cardboards and packaging. We reuse all of our crates and pallets for shipping.

How long has Surface Art been committed to the environment?

Since its inception, Surface Art has always looked for ways to produce more with less. We have always been committed to recycling and finding ways to use resources with the least impact on the environment.

SURFACE ART PREMIUM TILE WARRANTY

All Surface Art premium tile products have been manufactured in accordance with industry standards and are warranted to be free of manufacturing defects for one year from the date of purchase.

This warranty does not cover problems arising from improper maintenance, misuse or abuse, color deviations from samples, improper installations or problems caused by structural movement/deficiencies in the base or subfloor. Remedies for incidental or consequential damages are also expressly excluded. The warranty provided above applies

solely to the original purchaser and for installations of a permanent nature only. Warranty is not assignable. This warranty assumes all up to date TCNA and ANSI regulations have been followed. If not, this warranty is nullified.

To Make a Claim: Surface Art must receive notification of the claim as soon as reasonably possible but in no event later than one year after the tile has been installed. All claims must be brought to the attention of our internal Claims Department. Please call 206-315-4558 and ask to speak with our Claims Specialist.